



PRIVACY POLICY

SKYBOUND CAPITAL (PTY) LTD

2001/005987/07

1 July 2021

INTRODUCTION

Skybound Capital (Pty) Ltd.'s ("the Company") Personal Information Protection Policy ("the Policy") governs the processing of your personal information. You may view the Policy by contacting the Information Officer on info@skyboundcapital.com or +27 21 657 4999.

WHY DOES THE COMPANY REQUIRE YOUR PERSONAL INFORMATION?

Personal information is required in terms of the Financial Intelligence Centre Act, 38 of 2001 and the Company's Risk Management and Compliance Programme. Personal information forms part of the Company's requirements when obtaining a discretionary mandate from you or opening an account to facilitate the relevant business activities.

The Company needs your personal information to provide you with the following services:

- To establish a legal relationship with you;
- To populate the client account information required on the various onboarding platforms to open your account;
- To generate statements and capture contact information related to this discretionary mandate or account;
- To respond to your queries;
- To verify your identity;
- To provide you with our services and improve our offering to you; and
- To send you marketing information relating to other solutions you might be interested in, as and when requested by you.

DISCLOSURE OF PERSONAL INFORMATION

We do not sell, share, or trade any of our client information. Your information is not for sale or distribution to unknown parties under any circumstances and never will be.

Access to your personal information is restricted to individuals who require it to fulfil the functions of their job requirements. Our employees are contractually bound to keep your personal information confidential.

No third-party providers have direct access to your personal information unless specifically required by law or to satisfy client due diligence requirements.

Your personal information is shared with relevant parties only for investment and account opening purposes.

It may be necessary to disclose or transfer your personal information to individuals within our Company Group.

It may be necessary to disclose or transfer your personal information to suppliers, affiliates, partners, or agents to extend our service offering to you.

There may be situations where we are required by law to disclose your personal information.

RETENTION PERIOD OF YOUR PERSONAL INFORMATION

Under South African law, the Company must keep your personal information for five (5) years following the date of termination of the business relationship according to the Policy. After this period, your personal information will be irreversibly destroyed. For more information on the Company's Personal Information Retention Schedule, please refer to our Personal Information Retention Policy, which can be accessed on request.

SECURITY OF PERSONAL INFORMATION

The Company takes all reasonable, practical, and appropriate measures to ensure that your personal information is secure, however, we cannot guarantee the absolute security thereof.

EMAIL SECURITY

We inspect all incoming email correspondence received through email addresses provided on our website. We do this to check for viruses and reserve the right to monitor and review all information transmitted over our network system. We may also monitor whether you have read emails that we send to you.

ACCESS TO AND CORRECTION OF PERSONAL INFORMATION

If necessary, you may request access to and correction of your personal information we hold.